



LIST OF ICERTIS STANDARD SUB-PROCESSORS

No	Country where personal data is processed	Name of Sub-Processor	Address of Sub-Processor	Processing Activities
1	Germany or France or the UK	Icertis Affiliate registered either in Germany, France or the UK as applicable	see Icertis Website www.icertis.com	Provision of professional services to implement the SaaS Services
2	India	<u>Icertis Affiliates in India</u> Icertis Products India Pvt Ltd Icertis Solutions Pvt Ltd	S. No. 106 A/1, First Floor, Muttha Chambers II, Bhamburda, S.B. Road, Pune 411016 India	Provision of professional services to implement the SaaS Services; provision of support services; Cloud Operations; aggregate User Data to generate dashboard
3	Switzerland Bosnia Herzegovina Bosnia Herzegovina	ECfOS GmbH www.ecfors.ch <u>Subcontractor Affiliate</u> ECfOS Research & Development s.p. ECfOS-B	Riedstrasse 10 Dietikon 8953Zuerich Switzerland Meše Selimovića 39/10 76300, Bijeljina Bosnia and Herzegovina Filipa Visnjica 1b, 76300 Bijeljina, Bosnia and Herzegovina	Provision of support services
4	USA NL, AUS, IN, UK, IRL, JP	Services Now Inc. www.servicenow.com Services Now Affiliates ServiceNow Nederland B.V. (the Netherlands), ServiceNow Australia Pty Ltd (Australia), ServiceNow Software Development India Private Limited (India), ServiceNow UK Ltd. (United Kingdom), ServiceNow Ireland Limited (Ireland), and ServiceNow Japan K.K. (Japan).	2225 Lawson Lane Santa Clara 95054 USA see Service Now website	Ticket support services (Icertis third party software to manage Support Tickets)
5	MS Azure Data Centre locations Subscriber has chosen	Microsoft Corporation (India) Pvt Ltd. www.microsoft.com	India Operations Centre Level 10, Tower C, Epitome, Building No. 5, DLF Cyber City, Phase 3, Gurugram 122002 Haryana, India	Cloud Provider of ICI

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