



## LIST OF ICERTIS STANDARD SUB-PROCESSORS

No	Country of processing	Name of Sub-Processor	Address of Sub-Processor	Processing Activities
1	Germany, France or the UK (as applicable)	<u>Icertis Affiliates in Europe</u>  <b>Icertis GmbH</b> (Germany) <b>Icertis SARL</b> (France) <b>Icertis Group Ltd</b> (UK)	see Icertis Website <a href="http://www.icertis.com">www.icertis.com</a>	Provision of Professional Services
2	India	<u>Icertis Affiliates in India</u>  <b>Icertis Products India Pvt Ltd</b> <b>Icertis Solutions Pvt Ltd</b>	S. No. 106 A/1, First Floor, Muttha Chambers II, Bhamburda, S.B. Road, Pune 411016 India	Provision of Professional Services; provision of Support Services; Cloud Operations; aggregate User Data to generate dashboard
3	Switzerland  Bosnia Herzegovina  Bosnia Herzegovina	<b>ECfOS GmbH</b> <a href="http://www.ecfos.ch">www.ecfos.ch</a>  <u>Subcontractor Affiliate</u>  <b>ECfOS Research &amp; Development s.p.</b>  <b>ECfOS-B</b>	Riedstrasse 10 Dietikon 8953 Zürich, Switzerland  Meše Selimovića 39/10 76300, Bijeljina Bosnia and Herzegovina  Filipa Visnjica 1b, 76300 Bijeljina Bosnia and Herzegovina	Provision of Support Services
4	India	<b>SLT Digital Limited</b>	8th Floor, The Cube, Karle Town Center, Forming Part of Building No. 5, Nagavara Village, Kasba Hobli Bangalore North 560045, India	Provision of Support Services (Staff Augmentation, using Icertis IT infrastructure) only to Subscriber that signed a DPA referring to this list on or after July 15, 2023
5	USA  NL, AUS, IN, UK, IRL, JP	<b>Service Now Inc.</b> <a href="http://www.servicenow.com">www.servicenow.com</a>  <u>Service Now Affiliates:</u> <b>Service Now Nederland B.V.</b> (the Netherlands), <b>Service Now Australia Pty Ltd</b> (Australia), <b>Service Now Software Development India Private Limited</b> (India), <b>ServiceNow UK Ltd.</b> (UK), <b>Service Now Ireland Limited</b> (Ireland), and <b>ServiceNow Japan K.K.</b> (Japan).	2225 Lawson Lane Santa Clara 95054 USA  see Service Now website	Provision of Support Services (Icertis third party software to manage Support Tickets)
6	MS Azure Data Centre locations Subscriber has chosen	<b>Microsoft Corporation (India) Pvt Ltd.</b> <a href="http://www.microsoft.com">www.microsoft.com</a>	India Operations Centre Level 10, Tower C, Epitome, Building No. 5, DLF Cyber City, Phase 3, Gurugram 122002 Haryana, India	Cloud Provider of ICI

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**Icertis Solutions Pvt Ltd** all other India employees are part of the Icertis Solutions team.